



# IBM Power Systems

Premier Cloud Provider for

AIX IBM i Linux Windows

**IBM Power Systems** are an integral part of many companies' IT landscape, running complex workloads and applications. Many of these "legacy" applications have been in place for many years and access to support experts on staff that can maintain these systems is proving to be a challenge. In addition, application availability and disaster recovery capabilities have become a priority for most organizations that are looking to standardize infrastructure services across operating system platforms.

## TierPoint & CloudFirst:

The strategic relationship between TierPoint and CloudFirst has flourished for over a decade by successfully selling integrated solutions and constantly improving our joint customers' service delivery experience. TierPoint's comprehensive portfolio of colocation, cloud, and disaster recovery services, combined with CloudFirst's multitenant, subscription-based set of IBM Power infrastructure resources and managed services have resulted in dozens of customer-approved project onboardings. Both TierPoint and CloudFirst hold ISO 27001 certifications and together deliver an integrated client experience and operationally unified fabric for production and recovery workloads.

## Augment Your Teams with IBM Certified Experts:

- Access a team of IBM-certified experts to provide 24x7 system monitoring and real-time alerting to prevent unplanned downtime events from impacting critical business functions.
- Experienced technical leads execute monthly health checks to organize and execute system maintenance to reduce the risk of downtime and optimize system performance and security.
- Constant optimization of the infrastructure stack to enable consistent high performance so business operations scale effortlessly.

## Minimize Consequences of Disruption:

- Client-accessible hosted recovery systems replicate instantly to an alternate data center to prevent outages from disrupting revenue-generating business operations.
- IBM Power offerings provide flexible DRaaS options that align your RPO and RTO requirements with your budget objectives.
- Default security features address and expose critical security vulnerabilities to protect against loss of revenue and reputation damage.

## How We Deliver Together:

CloudFirst and TierPoint deliver solutions in our state-of-the-art facilities, providing reliable and resilient performance, and security, all supported by an integrated team of experts. Together, TierPoint and CloudFirst manage and protect your organization's IBM workloads (IBM i, AIX, or Linux) and non-IBM workloads, such as ERP applications.



TierPoint has moved us to a best-in-class in terms of an ERP operating environment, including network connectivity, a cloud-based solution, full support, and a state-of-the-art data center. When it comes to analysis, The TierPoint and CloudFirst team had stronger expertise and greater experience for [IBM] AS/400 support, and that was a plus for us.



**Troy E. Rachat, Chief Information Officer at Supply Source**

## ezAvailability

Reliable, high availability, and business continuity for mission-critical applications with an RPO under a minute and an RTO under 15 minutes, with optional fully managed real-time replication services. All backed by a well-defined SLA guaranteeing performance, availability, and access.

[See More](#)

## ezMirror

A SAN-based replication solution combined with recovery standby systems to provide easy-to-manage and cost-effective business continuity and disaster recovery option for RPO of 5-10 minutes and RTO under 2 hours.

[See More](#)

## EzHost

Provides full-time scalable compute, storage and network infrastructure needed to run mission-critical workloads without the burden of hardware lifecycle.

[See More](#)

## EzSecurity

A powerful suite of security modules that provides an annual Security Risk Assessment analyzing dozens of IBM i security definitions using best practices, and highlighting severities of discovered risks. Additional options are available to meet a company's managed security and compliance needs.

[See More](#)

## EzRecovery

Backup services combined with our managed standby compute, storage, and network infrastructure resources to allow for quick and easy restoration of off-site vaulted data or virtual tape copies.

[See More](#)

## EzVault

Encrypted and scalable cloud backup replicated to a second data center that eliminates the cost and challenges of tape handling, tape management, file retrieval, and lengthy tape restores.

[See More](#)

## EzSupport

A powerful suite of security modules that provides an annual Security Risk Assessment analyzing dozens of IBM i security definitions using best practices, and highlighting severities of discovered risks. Additional options are available to meet a company's managed security and compliance needs.

[See More](#)

## CloudFirst

CloudFirst Provides a broad range of premium business continuity and analytic solutions from TierPoint's data center facilities throughout the USA and Canada. The Company serves its clients with cloud infrastructure, disaster recovery, and cyber security solutions. Clients look to CloudFirst to ensure disaster recovery, business continuity, enhance cyber security, and meet increasing industry, state, and federal regulations. The Company markets to businesses, government, education, and the healthcare industry.



## Optimize Your IBM Workloads Today

Let us help you modernize and manage your IBM workloads so you can focus on moving your business forward. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at [tierpoint.com](http://tierpoint.com) to learn more.

## About TierPoint

TierPoint ([tierpoint.com](http://tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

[tierpoint.com](http://tierpoint.com)

